



CALL HOME INFORMATION LETTER

Dear Parent or Guardian,

In an effort to better serve our students and the parents or guardians, we are offering a customer Toll-Free Call Home Program through the use of an 800 number service. This service allows the student to by-pass the expensive pay telephone, collect calls, and high-priced long distance credit cards, and the student doesn't even need a coin to initiate the call.

Enrollment in this new service allows the student to dial a single 800 number, followed by a PIN number, which rings at home or any designated location with the charges being paid by the parent or guardian or ring-to number. Also this same number, or numbers can be used by other members of the family to make calls from any part of the United States.

The cost of the service is 22 cents per minute, flat rate...day, night, or week-end. The carrier is DDD Calling, Inc. and they will provide a detail bill each month. This will be a separate bill and will not be reflected in your local telephone bill. There is an FCC-imposed call access fee for pay telephone usage.

There is no monthly service fee or installation fee, and you pay for usage only. When student is home from school and number is not being used, there is no cost. Furthermore, the student can continue to use the number in the future as he pursues higher education. I believe the absence of the monthly service fee makes this calling plan superior to any on the market and would highly recommend each parent enroll.

The school encourages the use of restricted destination 800 numbers to keep down credit card fraud or usage by unauthorized individuals. This also has obvious cost-saving benefits.

The school will receive a small residual from all long distance service signed up by parent or guardian at no cost to you. The revenue can help us maintain the necessary telephone hardware.

Enclosed is an enrollment form. Please fill it out, sign it, and return it to the school. Should you have any questions, please call Ed Miller at 800-657-6574.

Fork Union Military Academy

Post Office Box 278 • Fork Union, VA 23055 • 434/842-4200 • Fax 434/842-4300 • www.forkunion.com

**FORK UNION MILITARY ACADEMY
TOLL-FREE CALL HOME STUDENT ENROLLMENT**

School Agent: ED MILLER – Telmatch Telecommunications, Inc.

11205 New Orleans - Frisco, TX 75035

972-335-1266

FAX: 972-335-1277

Toll-Free 800-657-6574

Toll-Free FAX: 888-588-0425

Service provided by **DDD Calling, Inc. or Telmatch Telecommunications, Inc.**

22 cents per minute- flat rate

6-second increments - 30 second minimum

No Monthly Service Fee. Pay for usage only.

Calls from payphones incur FCC mandated surcharge

Please enroll me in Fork Union Military Academy Toll-Free Student Call Home Program.

Please print legibly as you fill out the following information!

Main Ring-to Number (_____) _____

Student Name _____

I would like to request additional numbers to ring to these locations:

(_____) _____ (_____) _____

(_____) _____ (_____) _____

(_____) _____ (_____) _____

Parent or Guardian _____

Contact Home Phone (_____) _____ Work Phone (_____) _____

FAX _____ E-Mail _____

Street/Mailing Address _____

City _____ ST _____ ZIP _____

Authorized Signature _____ Date _____

By completing and signing this Enrollment Form, I understand that I am responsible for all calls placed to my designated 800/PIN and agree to pay the associated charges. I am at least 18 years of age and have read and agreed to the rates listed above. I understand that I will be billed on a monthly basis according to the payment option I select below.

PAYMENT OPTIONS

Direct Bill - Send my monthly bill to the address listed above.

Credit Card - Debit my credit card for the monthly charges. I understand I will be sent a detailed monthly bill by DDD Calling. Please provide the following information if you choose this payment option.

Choose one:

___ Visa ___ MasterCard ___ Discover ___ AmEx Print Name on Card: _____

Card # _____ Expiration Date _____

Frequently Asked Questions

1. *Who shall I call about my bill, changes or additions of numbers?*

Call Customer Service at 800-417-2646. (FAX 800-329-0917). They will be happy to serve you.

2. *Is this number for my student only or can anyone use it?*

Anyone may call you using the Toll Free number and PIN. You may give the number to family and friends to call you from anywhere in the Continental United States.

3. *Why is there a Payphone Connection Fee?*

The Federal Communications Commission (FCC) mandates that all Toll Free calls originating from a payphone must pay a connection fee to the Payphone provider. We collect this surcharge, then remit it to the appropriate Payphone provider.

4. *Are there any monthly fees or surcharges?*

No you are only billed for the time that you use. Even better, you are billed in six second increments with a 30 second minimum. This represents a substantial savings versus those companies that round all calls up to the next whole minute. Since there are no monthly fees, when the student is home on holiday and the Toll Free number is not being used, you incur no charges.

5. *Can we have multiple toll free PIN numbers?*

Yes. There is no limit. You can have this same service established for calling other family members or friends. For more details and to set up additional PINs, call Customer Service at the telephone number below.

6. *Will this number be good when the student leaves the school?*

Yes. In fact, many people keep their numbers active so that other family members and friends may continue to call, Toll Free. Your Call Home Toll Free PIN number will remain active until you cancel it.

7. *If my student is no longer at the school and the number is no longer needed, do I need to cancel?*

Only if it is no longer needed. Please remember that calling is not limited to your student. You may also give this number to family and friends and enjoy the convenience even after your student is out of school. If you decide to cancel, simply call Customer Service.

8. *Does the school receive any benefit from my Call Home Toll Free charges?*

Yes a portion of each monthly bill is given to the school at no additional cost to the parent. The school receives no residual income from prepaid cards bought outside the school.